



LENOWISCO
Planning District Commission

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Utility Rate Survey

Fiscal Year

2018

Table of Contents	
Utility Rate Survey Introduction & Background	2
Utility Rate Changes FY 2009 – FY 2018	5
Average In-Town Water Bill	6
Average Out-of-Town Water Bill	8
Average In-Town Sewer Bill	10
Average Out-of-Town Sewer Bill	12
Average Combined In-Town Water and Sewer Bill	14
Average Combined Out-of-Town Water and Sewer Bill	16
Wholesale Water Rates	18
Lee County Water Rates	19
Lee County Sewer Rates	21
Scott County Water Rates	23
Scott County Sewer Rates	25
Wise County and City of Norton Water Rates	27
Wise County and City of Norton Sewer Rates	29
Residential Garbage Collection Rates	31
Notes	32



LENOWISCO Planning District Commission

Utility Rate Survey

Fiscal Year 2018

This is the LENOWISCO Planning District Commission's 31st annual Utility Rate Survey. It contains the water, sewer, and residential garbage collection rates within the LENOWISCO Planning District (Lee, Scott, and Wise Counties and the City of Norton). It is completed each year to help the public agencies providing these services to understand where they stand with respect to their neighbors within the District.

Comparing Utility Systems

It is very difficult to compare the rates of one system with those of another. As the information contained in this survey reveals, different systems have straight rates, flat rates, regressive rates, and progressive rates--all in varying increments. As in previous editions of this report, we have tried to devise a consistent yardstick to compare rates by computing an "average monthly bill." The United States Department of Agriculture Rural Development uses 4,200 gallons per month as a consumption rate for the average residential connection. All "average monthly bills" in this report, therefore, are based on that rate of consumption. This edition will be the first that also includes a set of rate comparisons using 3,200 gallons of usage per month. Several authorities and localities have suggested this is closer to the average monthly consumption of their customer base.

A Word of Caution

There are a number of factors of which the reader should be aware concerning the figures based herein. They are:

1. Municipalities with general taxation authority operate many of the systems. Some of these systems are not supported by water and/or sewer revenue alone, but are subsidized by the municipality's general tax revenue. Rates for such systems may be artificially low because the numbers may not reflect the true cost of system operation. In contrast, public service authorities have no revenue raising capability except user fees and connection fees.

2. Several systems have belatedly started funding depreciation as a means of dealing with the uncertainties of future capital outlay needs. In almost all cases, this has resulted in a rate increase.
3. Some systems are older and therefore, their cost to construct was less. The debt loads on these systems are also lower because they were financed at lower interest rates. The newer systems obviously cost more to construct or rehabilitate and, in some cases, were financed at higher rates.
4. Consumption rates are not uniform in the District. Consumers often use less water where rates are higher, while systems with low rates have customers who use more than the national average. Again, 4,200 gallons per month has historically been selected as the common water usage for the purposes of this survey. However, the study is a tool used by providers in adjusting budgets and rates, an added set of comparisons of 3,200 gallons per month usage will be added moving forward.
5. There are great differences in system efficiency. Accountability rates (the percentage of water produced and accounted for through metered sales) vary widely. Low accountability drastically (and artificially) inflates such costs as chemicals, labor, and power, while high accountability helps keep costs at a minimum.
6. Some systems rely on other providers for treated water. They are often at the mercy of the wholesale provider when it comes to setting their own retail rates, since they have no direct control over their water source costs.

There are other reasons that make comparing one system to another difficult. The reader is cautioned to keep these factors in mind when the data is compared.

Wholesale Water Rates

A table of the District's Wholesale Water Rates is also included in the study. In the LENOWISCO Planning District, there are several water providers that produce and treat their own water. Other water producers only purchase treated water from a neighboring producer, while others may do both. Reasons for this situation include:

- The service area of the retail customer base under development is not contiguous to existing supply lines of the water producer.
- Water needs to be purchased from neighboring producers to supplement existing production or emergency outages.
- A producer may have determined that the water can be purchased from a neighboring producer at a cost cheaper than it can be treated.

For clarification, a “wholesale water rate” is the cost of production of treated water combined with delivery of said water to the point of sale (a master meter). This rate may include other related expenses, such as plant and equipment depreciation plus other costs the producer may deem appropriate. However, it does not include costs that are a result of providing water to the retail user, such as the cost to set and read meters, service line maintenance and tank maintenance except where the tank is the primary supplier of the wholesale water, or debt service and depreciation on the retail side.

Sewage Service

Sewage service is generally confined to municipalities, although the Scott County PSA’s Duffield and the Scott County PSA’s Holston Regional (Weber City) sewer systems; the Lee County PSA’s Dryden, Crosscreek, Rose Hill, Ben Hur, and Hickory Flats sewer systems; and the Coeburn-Norton–Wise (CNW) sewer systems are exceptions. Higher sewer rates, just like water rates, reflect the cost associated with newer or recently upgraded systems.

Garbage Collection

Ten communities provide residential garbage collection. Although LENOWISCO did not attempt to determine frequency or type of collection, the information is provided, again, for comparison.

A Closing Word

For communities seeking financial assistance from Rural Development, the Virginia Department of Housing and Community Development’s Community Development Block Grant Program, the Virginia Department of Health’s Financial and Construction Assistance Program, or other grant/loan programs, user rates are a major factor in determining percentage of grant versus loan, or whether a project is fundable at all. Utility systems should be operated as efficiently as possible, and the rates should generate sufficient income to support them. Systems with unrealistically low rates should not expect any significant grant assistance from the aforementioned agencies and programs. The few remaining Federal programs for water and sewer financial assistance are geared toward helping communities who are trying to help themselves. This is particularly important for those localities facing mandated sewage system renovations.

LENOWISCO Planning District Commission Overview of Utility Rate Changes FY 2009 – FY 2018

(Based on District-Wide Average Monthly Rate at
4,200 Gallons Usage per Month)

Service	FY09	FY10	FY11	FY12	FY13	FY14	FY15	FY16	FY18
In-Town Water	\$27.17 +1.5%	\$28.17 +3.7%	\$28.09 -0.2%	\$30.31 +7.3%	\$31.49 +3.8%	\$32.03 +1.7%	\$33.73 +5.3%	\$35.31 +4.7%	\$40.23 +13.9%
Out-of-Town Water	\$35.20 +1.6%	\$36.90 +4.8%	\$38.10 +3.1%	\$39.65 +3.9%	\$40.22 +1.4%	\$43.59 +8.4%	\$45.33 +4.0%	\$47.49 +4.8%	\$52.16 +9.8%
In-Town Sewer	\$29.26 +2.2%	\$30.84 +5.4%	\$32.38 +5.0%	\$32.28 -0.3%	\$33.20 +2.9%	\$34.05 +2.6%	\$37.36 +9.7%	\$38.94 +4.2%	\$42.21 +8.4%
Out-of-Town Sewer	\$38.95 +11.1%	\$40.32 +3.5%	\$42.87 +5.9%	\$43.34 +1.1%	\$45.63 +5.3%	\$46.55 +2.0%	\$49.39 +6.1%	\$54.84 +11.0%	\$59.08 +7.7%
Residential Garbage	\$7.47 No Change	\$7.57 +1.3%	\$7.88 +3.9%	\$7.98 +1.3%	\$8.28 +3.7%	\$9.25 +11.7%	\$9.13 -1.3%	\$9.43 +3.3%	\$9.68 +2.7%

For the purposes of this report, the historic rate change chart will continue to be based on 4,200 gallon usage data. The percentage change, based on 3,200 gallon usage, should remain relatively the same.

LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN WATER BILL

Fiscal Year
2018

(Based on **4,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$19.31
2	St. Paul	\$31.67
3	Norton* ¹	\$32.01
4	Dungannon	\$33.00
5	Coeburn	\$34.52
6	Wise	\$36.08
7	Big Stone Gap * ¹	\$40.63
8	Jonesville * ¹	\$41.00
9	Nickelsville	\$43.79
10	Appalachia* ¹	\$44.85
11	Pound * ¹	\$45.00
12	Scott County PSA	\$52.40
13	Gate City (Residential)	\$53.43
14	Gate City (Commercial)	\$55.53
	2018 AVERAGE BILL	\$40.23
	<i>2016 AVERAGE BILL</i>	<i>\$35.31</i>
	<i>2015 AVERAGE BILL</i>	<i>\$33.73</i>
	<i>2014 AVERAGE BILL</i>	<i>\$32.05</i>

*¹ SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN WATER BILL

Fiscal Year
2018

(Based on 3,200 Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$13.47
2	St. Paul	\$25.22
3	Norton ^{*1}	\$26.96
4	Dungannon	\$28.00
5	Coeburn	\$28.28
6	Wise	\$29.75
7	Jonesville ^{*1}	\$32.39
8	Big Stone Gap ^{*1}	\$34.79
9	Nickelsville	\$35.18
10	Pound ^{*1}	\$37.50
11	Appalachia ^{*1}	\$40.60
12	Scott County PSA	\$43.79
13	Gate City (Residential)	\$45.53
14	Gate City (Commercial)	\$47.63
	2018 AVERAGE BILL	\$33.51
	<i>2016 AVERAGE BILL</i>	<i>\$29.11</i>

*1 SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN WATER BILL

Fiscal Year
2018

(Based on **4,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$22.59
2	Dungannon	\$36.00
3	Woodway	\$42.20
4	Nickelsville	\$43.79
5	Dryden	\$44.71
6	Coeburn	\$50.05
7	Norton* ¹	\$51.07
8	Scott County PSA	\$52.40
9	Wise	\$52.44
10	Lee County PSA (Residential)	\$52.83
11	St. Paul	\$53.68
12	Wise County PSA	\$55.43
13	Gate City (Commercial)	\$55.53
14	Big Stone Gap * ¹	\$59.46
15	Appalachia* ¹	\$59.48
16	St. Charles WSA	\$59.50
17	Gate City (Residential)	\$61.53
18	Pound * ¹	\$63.00
19	Jonesville * ¹	\$63.47
20	Lee County PSA (Commercial)	\$64.03
	2018 AVERAGE BILL	\$52.16
	<i>2016 AVERAGE BILL</i>	<i>\$47.49</i>
	<i>2015 AVERAGE BILL</i>	<i>\$45.33</i>
	<i>2014 AVERAGE BILL</i>	<i>\$43.59</i>

*¹ SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN WATER BILL

Fiscal Year
2018

(Based on **3,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$15.72
2	Dungannon	\$31.00
3	Nickelsville	\$35.18
4	Dryden Water Authority	\$35.56
5	Woodway Water Authority	\$36.20
6	Coeburn	\$40.73
7	Norton * ¹	\$40.97
8	Wise County PSA	\$42.68
9	Wise	\$43.24
10	St. Paul	\$43.43
11	Scott County PSA	\$43.79
12	Lee County PSA (Residential)	\$45.18
13	Gate City (Commercial)	\$47.63
14	St. Charles WSA	\$49.50
15	Jonesville * ¹	\$50.22
16	Big Stone Gap * ¹	\$50.33
17	Pound * ¹	\$51.75
18	Appalachia * ¹	\$52.33
19	Gate City (Residential)	\$53.63
20	Lee County PSA (Commercial)	\$57.13
	2018 AVERAGE BILL	\$43.31
	<i>2016 AVERAGE BILL</i>	<i>\$39.23</i>

*¹ SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN SEWER BILL

Fiscal Year
2018

(Based on **4,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$28.03
2	Dungannon	\$33.00
3	Big Stone Gap	\$34.26
4	St. Paul	\$34.84
5	Appalachia	\$37.51
6	Pound	\$40.60
7	Gate City (Residential & Commercial)	\$44.54
8	Coeburn	\$44.88
9	Wise	\$45.10
10	Jonesville	\$45.67
11	Nickelsville	\$50.89
12	Scott County PSA ^{*2}	\$51.11
13	Norton	\$56.02
	2018 AVERAGE BILL	\$42.21
	2016 AVERAGE BILL	\$38.94
	2015 AVERAGE BILL	\$37.36
	2014 AVERAGE BILL	\$34.05

*2 SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN SEWER BILL

Fiscal Year
2018

(Based on **3,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$23.21
2	St. Paul	\$27.74
3	Dungannon	\$28.00
4	Big Stone Gap	\$28.98
5	Appalachia	\$31.98
6	Pound	\$32.60
7	Gate City (Residential & Commercial)	\$36.42
8	Coeburn	\$36.76
9	Wise	\$37.19
10	Jonesville	\$38.18
11	Nickelsville	\$39.63
12	Scott County PSA* ²	\$39.75
13	Norton	\$47.18
	2018 AVERAGE BILL	\$34.58
	<i>2016 AVERAGE BILL</i>	<i>\$32.05</i>

*² SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN SEWER BILL

Fiscal Year
2018

(Based on **4,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$34.04
2	Dungannon	\$36.00
3	Nickelsville	\$41.52
4	Scott County PSA* ⁴	\$51.11
5	Pound	\$54.50
6	Appalachia	\$56.52
7	Big Stone Gap	\$57.57
8	Lee County PSA (Residential)* ³	\$58.47
9	St. Charles WSA	\$62.48
10	Wise	\$65.55
11	Lee County PSA (Commercial)	\$66.00
12	Wise County PSA* ⁵	\$66.10
13	Coeburn	\$75.08
14	Norton	\$102.14
	2018 AVERAGE BILL	\$59.08
	<i>2016 AVERAGE BILL</i>	<i>\$54.84</i>
	<i>2015 AVERAGE BILL</i>	<i>\$49.39</i>
	<i>2014 AVERAGE BILL</i>	<i>\$46.55</i>

*3 *4 *5 SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN SEWER BILL

Fiscal Year
2018

(Based on **3,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$28.26
2	Dungannon	\$31.00
3	Nickelsville	\$34.52
4	Scott County PSA* ⁴	\$39.75
5	Pound	\$44.50
6	Appalachia	\$47.23
7	Lee County PSA (Residential) * ³	\$48.55
8	Big Stone Gap	\$49.05
9	St. Charles WSA	\$51.98
10	Wise County PSA* ⁵	\$53.10
11	Lee County PSA (Commercial)	\$53.71
12	Wise	\$54.05
13	Coeburn	\$61.10
14	Norton	\$81.94
	2018 AVERAGE BILL	\$48.48
	<i>2016 AVERAGE BILL</i>	<i>\$45.32</i>

*3 *4 *5 SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE COMBINED IN-TOWN WATER AND SEWER BILL

Fiscal Year
2018

(Based on 4,200 Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$47.34
2	Dungannon	\$66.00
3	St. Paul	\$66.51
4	Big Stone Gap* ¹	\$74.88
5	Coeburn	\$79.40
6	Wise	\$81.18
7	Appalachia* ¹	\$82.36
8	Pound* ¹	\$85.60
9	Jonesville* ¹	\$86.67
10	Norton* ¹	\$88.03
11	Nickelsville	\$94.68
12	Gate City (Residential)	\$97.97
13	Gate City (Commercial)	\$100.07
14	Scott County PSA *	\$103.51
	2018 AVERAGE BILL	\$82.44
	<i>2016 AVERAGE BILL</i>	<i>\$74.26</i>
	<i>2015 AVERAGE BILL</i>	<i>\$71.09</i>
	<i>2014 AVERAGE BILL</i>	<i>\$68.27</i>

*¹ SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE COMBINED IN-TOWN WATER AND SEWER BILL

Fiscal Year
2018

(Based on **3,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$36.68
2	St. Paul	\$52.96
3	Dungannon	\$56.00
4	Big Stone Gap* ¹	\$63.76
5	Coeburn	\$65.04
6	Wise	\$66.94
7	Pound* ¹	\$70.10
8	Jonesville* ¹	\$70.57
9	Appalachia* ¹	\$72.58
10	Norton* ¹	\$74.14
11	Nickelsville	\$74.81
12	Gate City (Residential)	\$81.95
13	Scott County PSA *	\$83.54
14	Gate City (Commercial)	\$84.05
	2018 AVERAGE BILL	\$68.08
	<i>2016 AVERAGE BILL</i>	<i>\$61.16</i>

*¹ SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE COMBINED OUT-OF-TOWN WATER AND SEWER BILL

Fiscal Year
2018

(Based on **4,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$56.63
2	Dungannon	\$72.00
3	Nickelsville	\$85.31
4	Woodway* ³	\$100.67
5	Dryden* ³	\$103.18
6	Scott County PSA	\$106.64
7	Gate City (Commercial)* ⁴	\$106.64
8	Lee County PSA (Residential)	\$111.30
9	Gate City (Residential) * ⁴	\$112.64
10	Appalachia* ¹	\$116.00
11	Big Stone Gap* ¹	\$117.04
12	Pound* ¹	\$117.50
13	Wise	\$117.99
14	St. Paul* ⁵	\$119.78
15	Wise County PSA	\$121.53
16	Jonesville* ¹ * ³	\$121.94
17	St. Charles WSA	\$121.98
18	Coeburn	\$125.13
19	Lee County PSA (Commercial)	\$130.03
20	Norton* ¹	\$153.21
	2018 AVERAGE BILL	\$110.86
	<i>2016 AVERAGE BILL</i>	<i>\$100.24</i>
	<i>2015 AVERAGE BILL</i>	<i>\$94.72</i>
	<i>2014 AVERAGE BILL</i>	<i>\$89.27</i>

*1 *3 *4 *5 SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT AVERAGE COMBINED OUT-OF-TOWN WATER AND SEWER BILL

Fiscal Year
2018

(Based on **3,200** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$43.98
2	Dungannon	\$62.00
3	Nickelsville	\$69.70
4	Dryden* ³	\$84.11
5	Woodway* ³	\$84.75
6	Scott County PSA	\$87.38
7	Gate City (Commercial)* ⁴	\$87.38
8	Gate City (Residential) * ⁴	\$93.38
9	Lee County PSA (Residential)	\$93.73
10	Wise County PSA	\$95.78
11	Pound* ¹	\$96.25
12	St. Paul* ⁵	\$96.53
13	Wise	\$97.29
14	Jonesville* ¹ * ³	\$98.77
15	Big Stone Gap* ¹	\$99.39
16	Appalachia* ¹	\$99.56
17	St. Charles WSA	\$101.48
18	Coeburn	\$101.83
19	Lee County PSA (Commercial)	\$110.84
20	Norton* ¹	\$122.91
	2018 AVERAGE BILL	\$91.35
	<i>2016 AVERAGE BILL</i>	<i>\$82.46</i>

*1 *3 *4 *5 SEE NOTES PAGE

LENOWISCO PLANNING DISTRICT WHOLESALE WATER RATES

Fiscal Year 2018

PROVIDER		RECIPIENT	PRICE PER 1000 GALLONS
Town of Gate City	To	Scott County PSA	\$3.41
Scott County PSA	To	Town of Gate City	\$3.41
Scott County PSA	To	Lee County PSA	\$2.80
Bloomingtondale Utility Dt.	To	Scott County PSA	\$5.30
Bloomingtondale Utility Dt.	To	Scott County PSA-Boozy Creek	\$3.28
Washington County PSA	To	Scott County PSA	\$5.00
Scott County PSA	To	Washington County PSA	\$5.00
Castlewood WSA	To	Scott County PSA	\$2.50 or \$3.75 (depends on source)
Arthur Swanee Utility Dist.	To	Lee County PSA	\$1,240 / \$2.07**
Dryden Water Authority	To	Lee County PSA	\$20.00 / \$7.00**
Dryden Water Authority	To	Lee County PSA Old Woodway Rd.	\$7.00
St. Charles WSA	To	Lee County PSA	\$600 / \$2.41**
Town of Appalachia	To	Lee County PSA	\$441 / \$6.15**
Town of Big Stone Gap	To	Lee County PSA	\$3.50
Town of Jonesville	To	Lee County PSA	\$2.25
Woodway Water Authority	To	Lee County PSA – Sticklelyville	\$3.25
Town of Pennington Gap	To	Lee County PSA – Big Hill	\$425 / \$1.88**
Town of Pennington Gap	To	Lee County PSA Smyth and Miller's Chapel	\$1,975 / \$1.88**
Town of Big Stone Gap	To	City of Norton	\$3.50
Town of Jonesville	To	Woodway Water Authority	\$3.12
Town of Pennington Gap	To	St. Charles WSA	\$2,422 / \$2.01**
Town of Pennington Gap	To	Dryden Water Authority	\$2,422 / \$2.03**
Town of Pennington Gap	To	Woodway Water Authority	\$18,925.50 / \$1.39**
City of Norton	To	Wise County PSA	\$3.50
Town of Wise	To	Wise County PSA	\$3.50
Wise County PSA	To	City of Norton	\$3.50
Wise County PSA	To	Town of Coeburn	\$3.50
Wise County PSA	To	Town of Pound	\$3.50
Town of Pound	To	Wise County PSA	\$3.50
Town of Clintwood	To	Town of Pound	\$3.15
Town of St. Paul	To	Russell County WSA-Castlewood	\$3.50
Town of St. Paul	To	Russell County WSA-Dante	\$3.50
Town of Coeburn	To	Wise County PSA	\$3.50

** These rates reflect an initial charge for the first 1,000 gallons and a per 1,000 rate for usage over 1,000 gallons

LEE COUNTY WATER RATES

Fiscal Year
2018

LOCALITY	AMOUNT OF WATER	IN-TOWN COST	OUT-OF-TOWN COST
Town of Jonesville	First 1,500 gallons	\$ 13.25 (minimum)+fees	\$ 23.19 (minimum)+fees
	Over 1,500 gallons	\$ 8.61 per 1,000 gallons	\$ 13.25 per 1,000 gallons
Town of Pennington Gap	First 3,000 gallons	\$ 12.30 (minimum)	\$ 14.35 (minimum)
	Over 3,000 gallons	\$ 5.84 per 1,000 gallons	\$ 6.87 per 1,000 gallons
Dryden Water Authority	First 1,500 gallons	N/A	\$ 20.00 (minimum)
	Over 1,500 gallons		\$ 9.15 per 1,000 gallons
St. Charles W & S Authority	First 1,000 gallons	N/A	\$ 27.50 (minimum)
	Over 1,000 gallons		\$ 10.00 per 1,000 gallons
Woodway Water Authority	First 1,000 gallons	N/A	\$ 23.00 (minimum)
	Over 1,000 gallons		\$ 6.00 per 1,000 gallons
Lee County PSA	RESIDENTIAL		
	First 2,000 gallons	N/A	\$ 36.00 (minimum)
	Over 2,000 gallons		\$ 7.65 per 1,000 gallons
	NON-RESIDENTIAL		
First 2,000 gallons	N/A	\$ 48.85 (minimum)	
Over 2,000 gallons		\$ 6.90 per 1,000 gallons	

LEE COUNTY WATER RATES

Fiscal Year
2018

LOCALITY	NEW TAP FEE	NEW CONNECTION FEE	ADDITIONAL FEES	DEPOSIT	RECONNECTION FEE
Town of Jonesville	\$850	None	\$3.00 tank maintenance fee; \$1.50 fire fee	\$100	\$100
Town of Pennington Gap	\$450 (In- Town) \$850 (Out- of-Town)	\$10	None	\$90 (Water only \$40)	\$25
Dryden Water Authority	\$450	None	None	\$100	\$50
St. Charles Water & Sewage Authority	\$750	\$150	None	\$150	\$100
Woodway Water Authority	\$500	\$25	\$10 late fee if not paid by the 10th	\$100	\$100
Lee County PSA	\$850	\$50	None	\$100	\$50

LEE COUNTY SEWER RATES

Fiscal Year
2018

LOCALITY	AMOUNT OF SEWAGE	IN-TOWN COST	OUT-OF-TOWN COST
Town of Jonesville		87% of water bill + \$10 flat rate	N/A
Town of Pennington Gap	First 2,000 gallons Over 2,000 gallons	\$ 17.43 (minimum) \$ 4.82 per 1000 gallons	\$ 21.32 (minimum) \$ 5.78 per 1000 gallons
St. Charles W & S Authority		N/A	105% of water bill
Lee County PSA	RESIDENTIAL First 2,000 gallons Over 2,000 gallons NON-RESIDENTIAL First 2,000 gallons 2,001 to 4,000 gallons 4,001 to 7,500 gallons 7,501 to 50,000 gallons Over 50,000 gallons	 N/A N/A	 \$ 36.65 (minimum) \$ 9.92 per 1,000 gallons \$ 37.35 (minimum) \$ 16.36 \$ 12.29 \$ 10.25 \$ 9.23

Lee County PSA provides sewer/wastewater services for Dryden and Woodway water customers.

LEE COUNTY SEWER RATES

Fiscal Year
2018

LOCALITY	NEW INSTALLATION FEE	NEW CONNECTION FEE	DEPOSIT	RECONNECTION FEE
Town of Jonesville	\$500 (In-Town)	None	Included in water	None
Town of Pennington Gap	\$300	Included in water	Included in water	\$ 125
St. Charles W & S Authority	Assessed with property	None	None	None
Lee County PSA	\$500	\$50	\$100	\$50

SCOTT COUNTY WATER RATES

Fiscal Year
2018

LOCALITY	AMOUNT OF WATER	IN-TOWN COST		OUT-OF-TOWN COST	
Town of Dungannon	First 2,000 gallons	\$ 17.00	(minimum)	\$ 20.00	(minimum)
	Over 2,000 gallons	\$ 5.00	per 1,000 gallons	\$ 5.00	per 1,000 gallons
Town of Gate City	RESIDENTIAL				
	First 2,000 gallons	\$ 28.15	(minimum)	\$ 36.25	(minimum)
	Over 2,000 gallons	\$ 7.90	per 1,000 gallons	\$ 7.90	per 1,000 gallons
	COMMERCIAL				
Town of Nickelsville	First 2,000 gallons	\$ 24.85	(minimum)	\$ 24.85	(minimum)
	Over 2,000 gallons	\$ 8.61	per 1,000 gallons	\$ 8.61	per 1,000 gallons
Scott County PSA (includes Clinchport, Duffield, Weber City)	First 2,000 gallons	\$ 24.85	(minimum)	\$ 24.85	(minimum)
	Over 2,000 gallons	\$ 8.61	per 1,000 gallons	\$ 8.61	per 1,000 gallons

SCOTT COUNTY WATER RATES

Fiscal Year
2018

LOCALITY	NEW TAP FEE	NEW CONNECTION FEE	ADDITIONAL FEES	DEPOSIT	RE-CONNECTION FEE
Town of Dungannon	\$750	\$175	None	\$175 (Water only \$125)	\$50
Town of Gate City	\$650	\$50 (Water meter fee)	None	\$150	\$50
Town of Nickelsville	\$350	None	N/A	\$100	\$50
Scott County PSA (includes Clinchport, Duffield, Weber City)	No Charge during project planning \$750 after project is funded \$1,500 after project is constructed	\$750	Administrative Fee \$50 (Owners only at time of deposit)	\$50 (Owner) \$150 (Renter)	\$50

Scott County PSA has a separate rate structure for Non-Residential/Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at <http://www.scottcountypsa.myruralwater.com>.

SCOTT COUNTY SEWER RATES

Fiscal Year
2018

LOCALITY	AMOUNT OF SEWAGE	IN-TOWN COST		OUT-OF-TOWN COST	
Town of Dungannon		100% of water bill		100% of water bill	
Town of Gate City	RESIDENTIAL				
	First 2,000 gallons	\$ 26.68	(minimum)		N/A
	Over 2,000 gallons	\$ 8.12	per 1,000 gallons		
	COMMERCIAL				
	First 2,000 gallons	\$ 26.68	(minimum)		N/A
	Over 2,000 gallons	\$ 8.12	per 1,000 gallons		
Town of Nickelsville	First 2,000 gallons	\$ 26.12	(minimum)	\$ 26.12	(minimum)
	Over 2,000 gallons	\$ 11.26	per 1,000 gallons	\$ 7.00	per 1,000 gallons
Scott County PSA (includes Clinchport, Duffield, Weber City)	First 2,000 gallons	\$ 26.12	(minimum)	\$ 26.12	(minimum)
	Over 2,000 gallons	\$ 11.36	per 1,000 gallons	\$ 11.36	per 1,000 gallons

SCOTT COUNTY SEWER RATES

Fiscal Year
2018

LOCALITY	NEW INSTALLATION FEE	NEW CONNECTION FEE	DEPOSIT	RECONNECTION FEE
Town of Dungannon	\$750	Included in water	Included in water	Included in water
Town of Gate City	\$900	None	Included in water	Included in water
Town of Nickelsville	\$650	None	\$100	Included in water
Scott County PSA (includes Clinchport, Duffield, Weber City)	No Charge during project planning \$1,000 after project is funded \$2,000 after project is constructed	\$500	\$100 water & sewer (owner) \$150 water & sewer (rental)	\$50

WISE COUNTY AND CITY OF NORTON WATER RATES

Fiscal Year
2018

LOCALITY	AMOUNT OF WATER	IN-TOWN COST		OUT-OF-TOWN COST	
Town of Appalachia	First 1,000 gallons	\$ 15.25	(minimum) +fees	\$ 20.60	(minimum)+fees
	Over 1,000 gallons	\$ 4.25	per 1,000 gallons	\$ 7.15	per 1,000 gallons
Town of Big Stone Gap	First 1,500 gallons	\$ 17.36	(minimum)+fees	\$ 27.31	(minimum)+fees
	Over 1,500 gallons	\$ 5.84	per 1,000 gallons	\$ 9.13	per 1,000 gallons
Town of Coeburn	First 2,000 gallons	\$ 20.79	(minimum)	\$ 29.55	(minimum)
	Over 2,000 gallons	\$ 6.24	per 1,000 gallons	\$ 9.32	per 1,000 gallons
Town of Pound	First 1,000 gallons	\$ 12.00	(minimum)+fees	\$ 18.00	(minimum)+fees
	Over 1,000 gallons	\$ 7.50	per 1,000 gallons	\$ 11.25	per 1,000 gallons
Town of St. Paul	First 1,500 gallons	\$ 14.25	(minimum)	\$ 26.00	(minimum)
	Over 1,500 gallons	\$ 6.45	per 1,000 gallons	\$ 10.25	per 1,000 gallons
Town of Wise	First 1,000 gallons	\$ 15.82	(minimum)	\$ 23.00	(minimum)
	Over 1,000 gallons	\$ 6.33	per 1,000 gallons	\$ 9.20	per 1,000 gallons
Wise County PSA	First 1,500 gallons	N/A		\$ 21.00	(minimum)
	Over 1,500 gallons			\$ 12.75	per 1000 gallons
City of Norton	First 2,000 gallons	\$ 15.90	(minimum) +fees	\$ 23.85	(minimum) +fees
	Over 2,000 gallons	\$ 5.05	1,000 gallons	\$ 10.10	per 1,000 gallons

WISE COUNTY AND CITY OF NORTON WATER RATES

Fiscal Year 2018

LOCALITY	NEW TAP FEE	NEW CONNECTION FEE	ADDITIONAL FEES	DEPOSIT	RECONNECTION FEE
Town of Appalachia	\$300 (In-Town) \$500 (Out-of-Town)	None	\$6 Water Line Maint. Fee \$4 Sewer Line Maint. Fee \$5 Tank Maint. Fee \$1 Fluoride/VDH Tax Fee	\$100	\$50
Town of Big Stone Gap	\$550 (In-Town) \$800 (Out-of-Town)	\$20	\$7.50 Improvement Fee	\$100	\$40
Town of Coeburn	\$50 + labor and supplies costs	None	None	\$100 (In-town) \$125 (Out-of-Town)	\$60
Town of Pound	\$800 (In-Town) \$1000 (Out-of-Town)	\$10	\$2 Utility Fee \$7 Debt Reserve Fee	\$100 (renters only)	\$25
Town of St. Paul	\$750 ¾" \$1,000 1"	None	None	\$100 (renters only)	\$50
Town of Wise	\$500 (In-Town) \$750 (Out-of-Town)	\$20	None	\$100 (renters only)	\$50
Wise County PSA	\$1000	None	None	\$150	\$50
City of Norton	\$240 (In-City) \$360 (Out-of-City)	None	Water imp. Charge <2000 g = \$2.50 2001-4200= \$5 4201-10,000=\$7.50 10,001-27,000=\$10 >27,000=\$12.50	\$100	\$50

WISE COUNTY AND CITY OF NORTON SEWER RATES

Fiscal Year
2018

LOCALITY	AMOUNT OF SEWAGE	IN-TOWN COST	OUT-OF-TOWN RATES
Town of Appalachia		130% of water bill ** Does not include fees	130% of water bill ** Does not include fees
Town of Big Stone Gap	First 1,000 gallons Over 1,000 gallons	\$ 17.36 (minimum) \$ 5.28 per 1,000 gallons	\$ 30.31 (minimum) \$ 8.52 per 1,000 gallons
Town of Coeburn		130% of water bill	150% of water bill
Town of Pound	First 1,000 gallons Over 1,000 gallons	\$ 15.00 (minimum) \$ 8.00 per 1,000 gallons	\$ 22.50 (minimum) \$ 10.00 per 1,000 gallons
Town of St. Paul		110% of water bill	N/A
Town of Wise		125% of water bill	125% of water bill
Wise County PSA	First 1,500 gallons Over 1,500 gallons	N/A	\$ 31.00 (minimum) \$ 13.00 per 1,000 gallons
City of Norton		175% of water bill ** Does not include fees	200% of water bill ** Does not include fees

WISE COUNTY AND CITY OF NORTON SEWER RATES

Fiscal Year
2018

LOCALITY	NEW INSTALLATION FEE	NEW CONNECTION FEE	DEPOSIT	RECONNECTION FEE
Town of Appalachia	\$300 (In-Town) \$500 (Out-of-Town)	\$0	Included in water	\$0
Town of Big Stone Gap	\$400 (In-Town) \$650 (Out-of-Town)	Included in water	Included in water	Included in water
Town of Coeburn	\$50 + labor and supplies costs	None	Included in water	Included in water
Town of Pound	\$800 (In-Town) \$1000 (Out-of-Town)	\$10	None	None
Town of St. Paul	\$350	None	Included in water	Included in water
Town of Wise	\$500 (In-Town) \$750 (Out-of-Town)	\$20	\$120 (renters only) \$20 (owners only)	\$100 (renters only)
Wise County PSA	\$950-\$1250	None	\$150	\$50
City of Norton	\$175 (In-City) \$350 (Out-of-City)	None	Same as water	\$50

LENOWISCO PLANNING DISTRICT RESIDENTIAL GARBAGE COLLECTION RATES

Fiscal Year
2018

LOCALITY	RESIDENTIAL GARBAGE COLLECTION
Lee County	
Town of Jonesville	\$10.00
Town of Pennington Gap	\$4.50
Scott County	
Town of Gate City	\$10.00
Wise County	
Town of Appalachia	\$10.00
Town of Big Stone Gap	\$10.00
Town of Coeburn	\$9.00
Town of Pound	\$10.00
Town of St. Paul	\$8.50 / \$10.50 ^{*6}
Town of Wise	\$12.00
City of Norton	\$12.00
2018 AVERAGE BILL	\$ 9.68
<i>2016 AVERAGE BILL</i>	<i>\$ 9.43</i>
<i>2015 AVERAGE BILL</i>	<i>\$ 9.13</i>
<i>2014 AVERAGE BILL</i>	<i>\$ 9.25</i>

NOTES

*¹ Appalachia, Jonesville, Norton, Big Stone Gap, and Pound include additional fees in the calculated and ranked water rate charts.

*² Scott County PSA provides in-town water and sewer services for Clinchport, Duffield and Weber City.

*³ Lee County PSA provides out-of-town sewer services for Jonesville, Dryden and Woodway. This will be reflected in the combined services rates.

*⁴ Scott County PSA provides out-of-town sewer services for Gate City. This will be reflected in the combined services rates.

*⁵ Wise County PSA provides out-of-town sewer services for St. Paul. This will be reflected in the combined services rates.

*⁶ Town of ^T St. Paul differentiates in-town (\$8.50) and out-of-town (\$10.50) residential garbage collection.