



LENOWISCO

Planning District Commission

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Utility Rate Survey

Fiscal Year

2023

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LENOWISCO Planning District Commission

Utility Rate Survey

Fiscal Year 2023

This is the LENOWISCO Planning District Commission's 36th annual Utility Rate Survey. It contains the water, sewer, and residential garbage collection rates within the LENOWISCO Planning District (Lee, Scott, and Wise Counties and the City of Norton). It is completed each year to help the public agencies providing these services to understand where they stand with respect to their neighbors within the District. Since the last study, Wise County PSA's water and sewer rates were added to the in-town rate tables. Wise County PSA has a single rate structure and now owns and operates utilities for the Town of Pound. Please note, as several providers have different rate structures for residential and "non-residential" (commercial and/or industrial) customers, only residential rates will be noted, calculated and compared.

Comparing Utility Systems

It is very difficult to compare the rates of one system with those of another. As the information contained in this survey reveals, different systems have straight rates, flat rates, regressive rates, and progressive rates--all in varying increments. As in previous editions of this report, we have tried to devise a consistent yardstick to compare rates by computing an "average monthly bill." The United States Department of Agriculture Rural Development uses 4,200 gallons per month as a consumption rate for the average residential connection. Several authorities and localities have suggested 3,000 is closer to the average monthly consumption of their customer base. Therefore, all "average" monthly bills in this report are based on that rate of consumption.

A Word of Caution

There are several factors of which the reader should be aware concerning the figures based herein. They are:

1. Municipalities with general taxation authority operate many of the systems. Some of these systems are not supported by water and/or sewer revenue alone but are subsidized by the municipality's general tax revenue. Rates for such systems may be artificially low because the numbers may not reflect the true cost

of system operation. In contrast, public service authorities have no revenue raising capability except user fees and connection fees.

2. Several systems have belatedly started funding depreciation as a means of dealing with the uncertainties of future capital outlay needs. In almost all cases, this has resulted in a rate increase.
3. Some systems are older and therefore, their cost to construct was less. The debt loads on these systems are also lower because they were financed at lower interest rates. The newer systems obviously cost more to construct or rehabilitate and, in some cases, were financed at higher rates.
4. Consumption rates are not uniform throughout the LENOWISCO District. Consumers often use less water where rates are higher, while systems with low rates have customers who use more than the national average. Again, 4,200 gallons per month has historically been selected as the common water usage for the purposes of this survey. However, the study is a tool used by providers in adjusting budgets and rates, an added set of comparisons of 3,000 gallons per month usage will be added moving forward.
5. There are great differences in system efficiency. Accountability rates (the percentage of water produced and accounted for through metered sales) vary widely. Low accountability drastically (and artificially) inflates such costs as chemicals, labor, and power, while high accountability helps keep costs at a minimum.
6. Some systems rely on other providers for treated water. They are often at the mercy of the wholesale provider when it comes to setting their own retail rates, since they have no direct control over their water source costs.

There are other reasons that make comparing one system to another difficult. The reader is cautioned to keep these factors in mind when the data is compared.

Wholesale Water Rates

A table of the District's Wholesale Water Rates is also included in the study. In the LENOWISCO Planning District, there are several water providers that produce and treat their own water. Other water producers only purchase treated water from a neighboring producer, while others may do both. Reasons for this situation include:

- The service area of the retail customer base under development is not contiguous to existing supply lines of the water producer.
- Water needs to be purchased from neighboring producers to supplement existing production or emergency outages.
- A producer may have determined that the water can be purchased from a neighboring producer at a cost cheaper than it can be treated.

For clarification, a “wholesale water rate” is the cost of production of treated water combined with delivery of said water to the point of sale (a master meter). This rate may include other related expenses, such as plant and equipment depreciation plus other costs the producer may deem appropriate. However, it does not include costs that are a result of providing water to the retail user, such as the cost to set and read meters, service line maintenance and tank maintenance except where the tank is the primary supplier of the wholesale water, or debt service and depreciation on the retail side.

Sewage Service

Sewage service is generally confined to municipalities, although each of the Lee, Scott and Wise County Public Service Authorities has multiple systems throughout their various communities and service areas that are the general exceptions. Wise County PSA’s systems in the applicable areas collect but treatment is done at the Coeburn-Norton–Wise (CNW) facility. Higher sewer rates, just like water rates, may reflect the cost associated with newer or recently upgraded systems.

Garbage Collection

Ten communities or authorities provide residential garbage collection. Although LENOWISCO did not attempt to determine frequency or type of collection, the information is provided, again, for comparison.

A Closing Word

The information included in this report was derived from the data available on the provider’s website or given by email, phone or fax. Keep in mind it is only as reliable as the information received.

For communities seeking financial assistance from Rural Development, the Virginia Department of Housing and Community Development’s Community Development Block Grant Program, the Virginia Department of Health’s Financial and Construction Assistance Program, or other grant/loan programs, user rates are a major factor in determining percentage of grant versus loan, or whether a project is fundable at all. Utility systems should be operated as efficiently as possible, and the rates should generate sufficient income to support them. Systems with unrealistically low rates should not expect any significant grant assistance from the aforementioned agencies and programs. The few remaining Federal programs for water and sewer financial assistance are geared toward helping communities who are trying to help themselves. This is particularly important for those localities facing mandated sewage system renovations.

**LENOWISCO Planning District Commission
Overview of Utility Rate Changes
FY 2018 – FY 2023**

**(Based on District-Wide Average Monthly Rate at 3,000 Gallons
Usage per Month)**

| Service | FY18 | FY19 | FY20 | FY21 | FY22 | FY23 |
|---------------------|---------|---------|---------|---------|---------|---------------------|
| In-Town Water | \$29.50 | \$30.33 | \$30.75 | \$31.59 | \$32.68 | \$35.14 |
| | | +2.8% | +1.4% | +2.7% | +3.5% | +7.5%* ¹ |
| Out-of-Town Water | \$39.43 | \$39.98 | \$41.30 | \$42.69 | \$43.78 | \$45.42 |
| | | +1.4% | +3.3% | +3.4% | +2.6% | +3.7% |
| In-Town Sewer | \$32.96 | \$34.99 | \$35.74 | \$36.81 | \$37.70 | \$41.42 |
| | | +6.2% | +2.1% | +3.0% | +2.4% | +9.9%* ¹ |
| Out-of-Town Sewer | \$46.75 | \$49.26 | \$52.31 | \$54.21 | \$55.70 | \$58.90 |
| | | +5.4% | +6.1% | +3.6% | 2.7% | +5.7% |
| Residential Garbage | \$9.68 | \$9.77 | \$10.09 | \$10.09 | \$10.90 | \$10.90 |
| | | +0.9% | +3.3% | 0.0% | +8.0% | 0.0% |

For the purposes of this report, the historic rate change chart has also changed to be based on 3,000-gallon usage data.

*¹SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN WATER BILL

**Fiscal Year
2023**

(Based on **3,000** Gallons Usage per Month)

| Rank | Provider | Average System Bill |
|------|---------------------------------|---------------------|
| 1 | Pennington Gap | \$23.84 |
| 2 | St. Paul | \$26.55 |
| 3 | Norton* ² | \$30.75 |
| 4 | Jonesville* ² | \$31.97 |
| 5 | Wise | \$32.26 |
| 6 | Coeburn | \$34.50 |
| 7 | Dungannon | \$36.00 |
| 8 | Gate City | \$36.05 |
| 9 | Big Stone Gap* ² | \$36.40 |
| 10 | Appalachia* ^{2*3} | \$41.55 |
| 11 | Scott County PSA * ⁴ | \$42.50 |
| 12 | Wise County PSA* ¹ | \$49.25 |
| | | |
| | 2023 AVERAGE BILL | \$35.14 |
| | 2022 AVERAGE BILL | \$32.68 |
| | 2021 AVERAGE BILL | \$31.59 |
| | 2020 AVERAGE BILL | \$30.75 |
| | 2019 AVERAGE BILL | \$30.33 |

*1,2,3,4 SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN WATER BILL

Fiscal Year
2023

(Based on **3,000** Gallons Usage per Month)

| Rank | Provider | Average System Bill |
|------|-----------------------------|---------------------|
| 1 | Pennington Gap | \$27.91 |
| 2 | Dryden* ⁶ | \$35.51 |
| 3 | Dungannon | \$40.00 |
| 4 | Scott County PSA | \$42.50 |
| 5 | Woodway* ⁶ | \$42.60 |
| 6 | Gate City | \$44.15 |
| 7 | Wise | \$46.92 |
| 8 | Norton* ² | \$46.95 |
| 9 | St. Paul | \$47.18 |
| 10 | Wise County PSA | \$49.25 |
| 11 | Lee County PSA | \$49.60 |
| 12 | Jonesville* ^{2*6} | \$49.72 |
| 13 | Coeburn | \$51.05 |
| 14 | Appalachia* ^{2*3} | \$53.94 |
| 15 | Big Stone Gap* ² | \$53.99 |
| | | |
| | 2023 AVERAGE BILL | \$45.42 |
| | 2022 AVERAGE BILL | \$43.78 |
| | 2021 AVERAGE BILL | \$42.69 |
| | 2020 AVERAGE BILL | \$41.30 |
| | 2019 AVERAGE BILL | \$39.98 |

*^{2,3,6} SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN SEWER BILL

Fiscal Year
2023

(Based on **3,000** Gallons Usage per Month)

| Rank | Provider | Average System Bill |
|------|--------------------------------|---------------------|
| 1 | St. Paul | \$29.21 |
| 2 | Big Stone Gap* ² | \$33.18 |
| 3 | Pennington Gap | \$34.89 |
| 4 | Dungannon | \$36.00 |
| 5 | Gate City | \$38.25 |
| 6 | Jonesville* ² | \$38.31 |
| 7 | Wise | \$40.33 |
| 8 | Coeburn | \$44.85 |
| 9 | Norton* ² | \$45.06 |
| 10 | Appalachia* ² | \$46.40 |
| 11 | Scott County PSA* ⁴ | \$47.59 |
| 12 | Wise County PSA* ¹ | \$63.00 |
| | 2023 AVERAGE BILL | \$41.42 |
| | <i>2022 AVERAGE BILL</i> | \$37.70 |
| | <i>2021 AVERAGE BILL</i> | \$36.81 |
| | <i>2020 AVERAGE BILL</i> | \$35.74 |
| | <i>2019 AVERAGE BILL</i> | \$34.99 |

*1,2,4 SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN SEWER BILL

Fiscal Year
2023

(Based on 3,000 Gallons Usage per Month)

| Rank | Provider | Average System Bill |
|------|--------------------------------|---------------------|
| 1 | Dungannon | \$40.00 |
| 2 | Scott County PSA* ⁵ | \$47.59 |
| 3 | St. Paul | \$51.89 |
| 4 | Lee County PSA* ⁶ | \$52.91 |
| 5 | Pennington Gap | \$53.92 |
| 6 | Big Stone Gap* ² | \$55.13 |
| 7 | Wise | \$58.65 |
| 8 | Wise County PSA | \$63.00 |
| 9 | Appalachia* ² | \$64.36 |
| 10 | Coeburn | \$76.58 |
| 11 | Norton* ² | \$83.90 |
| | 2023 AVERAGE BILL | \$58.90 |
| | <i>2022 AVERAGE BILL</i> | \$55.70 |
| | <i>2021 AVERAGE BILL</i> | \$54.21 |
| | <i>2020 AVERAGE BILL</i> | \$52.31 |
| | <i>2019 AVERAGE BILL</i> | \$49.29 |

*^{2,5,6} SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE COMBINED IN-TOWN WATER AND SEWER BILL

Fiscal Year
2023

(Based on **3,000** Gallons Usage per Month)

| Rank | Provider | Average System Bill |
|------|--------------------------------|---------------------|
| 1 | St. Paul | \$55.76 |
| 2 | Pennington Gap | \$58.73 |
| 3 | Big Stone Gap* ² | \$69.58 |
| 4 | Jonesville* ^{2*6} | \$70.28 |
| 5 | Dungannon | \$72.00 |
| 6 | Wise | \$72.59 |
| 7 | Gate City | \$74.30 |
| 8 | Norton* ² | \$75.81 |
| 9 | Coeburn | \$79.35 |
| 10 | Appalachia* ^{2*3} | \$87.95 |
| 11 | Dryden* ⁶ | \$88.42 |
| 12 | Scott County PSA* ⁴ | \$90.09 |
| | | |
| | 2023 AVERAGE BILL | \$74.57 |
| | 2022 AVERAGE BILL | \$71.83 |
| | 2021 AVERAGE BILL | \$69.51 |
| | 2020 AVERAGE BILL | \$67.46 |
| | 2019 AVERAGE BILL | \$66.14 |

*^{2,3,4,6} SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE COMBINED OUT-OF-TOWN WATER AND SEWER BILL

Fiscal Year
2023

(Based on **3,000** Gallons Usage per Month)

| Rank | Provider | Average System Bill |
|------|-----------------------------|---------------------|
| 1 | Dungannon | \$80.00 |
| 2 | Pennington Gap | \$81.83 |
| 3 | Dryden* ⁶ | \$88.42 |
| 4 | Scott County PSA | \$90.09 |
| 5 | Gate City* ⁵ | \$91.74 |
| 6 | Woodway* ⁶ | \$95.51 |
| 7 | St. Paul | \$99.07 |
| 8 | Lee County PSA | \$102.51 |
| 9 | Jonesville* ^{2*6} | \$102.63 |
| 10 | Wise | \$105.57 |
| 11 | Big Stone Gap* ² | \$109.12 |
| 12 | Wise County PSA | \$112.25 |
| 13 | Appalachia* ^{2*3} | \$118.30 |
| 14 | Coeburn | \$127.63 |
| 15 | Norton* ² | \$130.85 |
| | | |
| | 2023 AVERAGE BILL | \$102.37 |
| | 2022 AVERAGE BILL | \$98.12 |
| | 2021 AVERAGE BILL | \$95.67 |
| | 2020 AVERAGE BILL | \$92.52 |
| | 2019 AVERAGE BILL | \$88.36 |

*2,3,5,6 SEE NOTES PAGE 26

**LENOWISCO PLANNING DISTRICT
WHOLESALE WATER RATES
Fiscal Year 2023**

| PROVIDER | | RECIPIENT | PRICE PER 1000 GALLONS |
|-----------------------------|----|---|------------------------|
| Town of Gate City | To | Scott County PSA | \$3.41 |
| Scott County PSA | To | Town of Gate City | \$3.41 |
| Scott County PSA | To | Lee County PSA | \$2.80 |
| Bloomingtondale Utility Dt. | To | Scott County PSA | \$5.95 |
| Bloomingtondale Utility Dt. | To | Scott County PSA-Boozy Creek | \$5.95 |
| Washington County SA | To | Scott County PSA | \$6.79 |
| Scott County PSA | To | Washington County SA | \$6.79 |
| Russell County PSA | To | Scott County PSA | \$2.50 |
| Town of Appalachia | To | Lee County PSA | \$443 / \$3.50** |
| Town of Big Stone Gap | To | Lee County PSA | \$3.50 |
| Town of Jonesville | To | Lee County PSA | \$2.25 |
| Woodway Water Authority | To | Lee County PSA – Stickleyville | \$3.25 |
| Town of Pennington Gap | To | Lee County PSA – Big Hill | \$1,035 / \$1.56** |
| Town of Pennington Gap | To | Lee County PSA Smyth and Miller’s Chapel | \$5,001 / \$2.20** |
| Town of Pennington Gap | To | Lee County PSA – St. Charles | \$7,505 / \$1.17** |
| Town of Big Stone Gap | To | City of Norton | \$3.50 |
| Town of Jonesville | To | Woodway Water Authority | \$3.28 |
| Town of Pennington Gap | To | Dryden Water Authority | \$6,732 / \$0.99** |
| Town of Pennington Gap | To | Woodway Water Authority | \$18,925.00 / \$1.39** |
| City of Norton | To | Town of Wise | \$3.50 |
| City of Norton | To | Wise County PSA | \$3.50 |
| Town of Wise | To | Wise County PSA | \$3.50 |
| Wise County PSA | To | City of Norton | \$3.50 |
| Wise County PSA | To | Town of Coeburn | \$3.50 |
| Town of St. Paul | To | Russell County WSA-Castlewood | \$4.95 |
| Town of St. Paul | To | Russell County WSA-Dante | \$4.95 |
| Town of Coeburn | To | Wise County PSA | \$3.50 |

These rates reflect an initial charge for the first 1,000 gallons and a per 1,000 rate for usage over 1,000 gallons

LEE COUNTY WATER RATES

**Fiscal Year
2023**

| LOCALITY | AMOUNT OF WATER | IN-TOWN COST | | OUT-OF-TOWN COST | |
|--------------------------------|---------------------|--------------|-------------------|------------------|-------------------|
| Town of Jonesville | First 1,500 gallons | \$ 13.91 | (minimum)+fees | \$ 24.35 | (minimum)+fees |
| | Over 1,500 gallons | \$ 9.04 | per 1,000 gallons | \$ 13.91 | 1,000 gallons |
| Town of Pennington Gap | First 1,000 gallons | \$ 13.92 | (minimum) | \$ 16.24 | (minimum) |
| | Over 1,000 gallons | \$ 6.61 | per 1,000 gallons | \$ 7.78 | per 1,000 gallons |
| Dryden Water Authority | First 1,500 gallons | | N/A | \$ 20.60 | (minimum) |
| | Over 1,500 gallons | | | \$ 9.94 | per 1,000 gallons |
| Woodway Water Authority | First 1,000 gallons | | N/A | \$ 28.42 | (minimum) |
| | Over 1,000 gallons | | | \$ 7.09 | per 1,000 gallons |
| Lee County PSA | RESIDENTIAL | | | | |
| | First 2,000 gallons | | N/A | \$ 40.90 | (minimum) |
| | Over 2,000 gallons | | | \$ 8.70 | per 1,000 gallons |

Lee County Public Service Authority provides sewer/wastewater services for Dryden and Woodway water customers. Therefore, for overall comparison charts, Dryden and Woodway's "Combined Out-of-Town" estimate will be the same as their "Combined In-Town" estimate respectively. LCPSA also has a separate rate structure for Non-Residential/Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at www.leecopsa.org.

LEE COUNTY WATER RATES

Fiscal Year
2023

| LOCALITY | NEW TAP FEE | NEW CONNECTION FEE | ADDITIONAL FEES | DEPOSIT | RECONNECTION FEE |
|-------------------------|--|--|--|---|------------------|
| Town of Jonesville | \$850 | None | \$3.00 tank maintenance fee; \$1.50 fire fee | \$100 | \$100 |
| Town of Pennington Gap | \$500 (In-Town) \$1,000 (Out-of-Town) | \$62.50 (In-Town) \$125 (Out-of-Town) | None | \$150 (Water), \$175 (Water and Sewer) | \$125 |
| Dryden Water Authority | \$650 | None | None | \$100 | \$50 |
| Woodway Water Authority | ¾" \$850 1" \$1,300 2" \$4,000 | \$50 | \$10 late fee if not paid by the 10 th , \$250 tampering fee | \$100 | \$100 |
| Lee County PSA | Starting at \$850 | \$100 | \$75 tampering fee | \$100 | \$50 |

LEE COUNTY SEWER RATES

**Fiscal Year
2023**

| LOCALITY | AMOUNT OF SEWAGE | IN-TOWN COST | OUT-OF-TOWN COST |
|-------------------------------|---------------------|---------------------------------------|---------------------------|
| Town of Jonesville | | 87% of water bill + \$10.50 flat rate | N/A |
| Town of Pennington Gap | First 1,000 gallons | \$ 24.66 (minimum) | \$ 41.65 (minimum) |
| | Over 1,000 gallons | \$ 6.82 per 1000 gallons | \$ 8.18 per 1000 gallons |
| Lee County PSA | RESIDENTIAL | | |
| | First 2,000 gallons | N/A | \$ 40.90 (minimum) |
| | Over 2,000 gallons | | \$ 8.70 per 1,000 gallons |

Lee County Public Service Authority provides sewer/wastewater services for Dryden and Woodway water customers. Therefore, for overall comparison charts, Dryden and Woodway's "Combined Out-of-Town" estimate will be the same as their "Combined In-Town" estimate respectively. LCPSA also has a separate rate structure for Non-Residential/Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at www.leecopsa.org.

LEE COUNTY SEWER RATES

Fiscal Year
2023

| LOCALITY | NEW INSTALLATION FEE | NEW CONNECTION FEE | DEPOSIT | RECONNECTION FEE |
|------------------------|---|--|----------------------|---------------------|
| Town of Jonesville | \$500 (In-Town) | None | Included in water | None |
| Town of Pennington Gap | \$500 (In-Town), \$1,000 (Out-of-Town) | \$62.50 (In-Town) \$125 (Out-of-Town) | Included in Water | \$125 |
| Lee County PSA | Starting at \$500 | \$100 | \$100 | \$50 |

SCOTT COUNTY WATER RATES

Fiscal Year
2023

| LOCALITY | AMOUNT OF WATER | IN-TOWN COST | | OUT-OF-TOWN COST | |
|---|---------------------|--------------|-------------------|------------------|-------------------|
| Town of Dungannon | First 2,000 gallons | \$ 30.00 | (minimum) | \$ 34.00 | (minimum) |
| | Over 2,000 gallons | \$ 6.00 | per 1,000 gallons | \$ 6.00 | per 1,000 gallons |
| Town of Gate City | RESIDENTIAL | | | | |
| | First 2,000 gallons | \$ 28.15 | (minimum) | \$ 36.25 | (minimum) |
| | Over 2,000 gallons | \$ 7.90 | per 1,000 gallons | \$ 7.90 | per 1,000 gallons |
| Scott County PSA (includes Clinchport, Duffield, Nickelsville, & Weber City) | RESIDENTIAL | | | | |
| | First 2,000 gallons | \$ 31.56 | (minimum) | \$ 31.56 | (minimum) |
| | Over 2,000 gallons | \$ 10.94 | per 1,000 gallons | \$ 10.94 | per 1,000 gallons |

The Town of Gate City has a separate rate structure for Non-Residential/Commercial/Industrial customers, based on location, size meter and usage. For further information, please visit their website at www.mygatecity.com.

The Scott County Public Service Authority has a separate rate structure for Non-Residential/Commercial/Industrial customers, based on location, size meter and usage. For further information, please visit their website at <http://www.scottcountypsa.com>. The Town of Nickelsville merged with the SCPSA in 2019 and share the same rates/fee structure.

SCOTT COUNTY WATER RATES

Fiscal Year
2023

| LOCALITY | NEW TAP FEE | NEW CONNECTION FEE | ADDITIONAL FEES | DEPOSIT | RECONNECTION FEE |
|---|---|---------------------------|---|--|---------------------|
| Town of Dungannon | \$750 | None | Monthly Fee \$75 for meters larger than ¾ inch | \$175 (Water only \$125) | \$50 |
| Town of Gate City | \$650 | \$50 (Water meter fee) | None | \$150 (Water, Sewage, and Garbage) | \$50 |
| Scott County PSA (includes Clinchport, Duffield, Nickelsville, & Weber City) | No Charge during project planning \$750 after project is funded \$1,500 after project is constructed | None | Administrative Fee \$50 (Owners only at time of deposit) | \$50 (Owner) \$150 (Renter) | \$50 |

SCOTT COUNTY SEWER RATES

Fiscal Year
2023

| LOCALITY | AMOUNT OF SEWAGE | IN-TOWN COST | | OUT-OF-TOWN COST | |
|---|---------------------|--------------|-------------------|------------------|-------------------|
| Town of Dungannon | First 2,000 gallons | \$ 30.00 | (minimum) | \$ 34.00 | (minimum) |
| | Over 2,000 gallons | \$ 6.00 | per 1,000 gallons | \$ 6.00 | per 1,000 gallons |
| Town of Gate City | RESIDENTIAL | | | | N/A |
| | First 2,000 gallons | \$ 28.85 | (minimum) | | |
| | Over 2,000 gallons | \$ 9.40 | per 1,000 gallons | | |
| Scott County PSA (includes Clinchport, Duffield, Nickelsville, & Weber City) | RESIDENTIAL | | | | |
| | First 2,000 gallons | \$ 33.18 | (minimum) | \$ 33.18 | (minimum) |
| | Over 2,000 gallons | \$ 14.41 | per 1,000 gallons | \$ 14.41 | per 1,000 gallons |

The Town of Gate City has a separate rate structure for Non-Residential/ Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at www.mygatecity.com.

The Scott County Public Service Authority has a separate rate structure for Non-Residential/Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at <https://scottcountypsa.com>.

SCOTT COUNTY SEWER RATES

Fiscal Year
2023

| LOCALITY | NEW INSTALLATION FEE | NEW CONNECTION FEE | DEPOSIT | RECONNECTION FEE |
|---|---|-----------------------|---|---------------------|
| Town of Dungannon | \$750 | None | Included in water | Included in water |
| Town of Gate City | \$900 | None | Included in water | Included in water |
| Scott County PSA (includes Clinchport, Duffield, Nickelsville, & Weber City) | No Charge during project planning \$1,000 after project is funded \$2,000 after project is constructed | None | \$100 water & sewer (owner) \$150 water & sewer (renter) | \$50 |

WISE COUNTY AND CITY OF NORTON WATER RATES

**Fiscal Year
2023**

| LOCALITY | AMOUNT OF WATER | IN-TOWN COST | | OUT-OF-TOWN COST | |
|------------------------------|---------------------|--------------|-------------------|------------------|-------------------|
| Town of Appalachia | First 1,000 gallons | \$ 15.75 | (minimum) +fees | \$ 21.28 | (minimum)+fees |
| | Over 1,000 gallons | \$ 6.40 | per 1,000 gallons | \$ 9.83 | per 1,000 gallons |
| Town of Big Stone Gap | First 1,500 gallons | \$ 19.21 | (minimum)+fees | \$ 30.96 | (minimum)+fees |
| | Over 1,000 gallons | \$ 6.46 | per 1,000 gallons | \$ 10.35 | per 1,000 gallons |
| Town of Coeburn | First 2,000 gallons | \$ 26.53 | (minimum) | \$ 38.81 | (minimum) |
| | Over 2,000 gallons | \$ 7.97 | per 1,000 gallons | \$ 12.24 | per 1,000 gallons |
| Town of St. Paul | First 1,500 gallons | \$ 15.00 | (minimum) | \$ 27.75 | (minimum) |
| | Over 1,500 gallons | \$ 7.70 | per 1,000 gallons | \$ 12.95 | per 1,000 gallons |
| Town of Wise | First 1,000 gallons | \$ 17.92 | (minimum) | \$ 26.06 | (minimum) |
| | Over 1,000 gallons | \$ 7.17 | per 1,000 gallons | \$ 10.43 | per 1,000 gallons |
| Wise County PSA | First 1,500 gallons | N/A | | \$ 30.50 | (minimum) |
| | Over 1,500 gallons | | | \$ 12.50 | per 1000 gallons |
| City of Norton | First 2,000 gallons | \$ 19.10 | (minimum) +fees | \$ 28.65 | (minimum) +fees |
| | Over 2,000 gallons | \$ 6.65 | 1,000 gallons | \$ 13.30 | per 1,000 gallons |

WISE COUNTY AND CITY OF NORTON WATER RATES

Fiscal Year 2023

| LOCALITY | NEW TAP FEE | NEW CONNECTION FEE | ADDITIONAL FEES | DEPOSIT | RECONNECTION FEE |
|------------------------------|--|--------------------|--|---|------------------|
| Town of Appalachia | \$1000 Residential \$1250 Commercial | None | \$6 Water Line Maint. Fee (per month) \$6 Tank Maint. Fee (per month) \$6 Flouride Fee (per year) \$6 VDH Tax (per year) * ³ | \$100 | \$75 |
| Town of Big Stone Gap | \$550 (In-Town) \$800 (Out-of-Town) | \$20 | \$7.50 Improvement Fee | \$100 | \$40 |
| Town of Coeburn | \$850 (In-Town) \$1000 (Out-of-Town) | None | \$150 Meter Tampering \$300 for Meter Replacement due to Tampering Damage | \$105 (In-town) \$132.50 (Out-of-Town) | \$60 |
| Town of St. Paul | \$750 ¾" \$1,000 1" \$3,500 1 ½" \$3,800 2" | None | None | \$100 (renters) | \$50 |
| Town of Wise | \$500 (In-Town) \$750 (Out-of-Town) | \$20 | \$3.50 Annual Waterworks Operation Fee | \$20 (owners) \$120 (renters) | \$50 |
| Wise County PSA | ¾" \$1200 1" \$1400 1 ½" \$3500 2" \$4500 3" & Larger Contractor Pricing | \$30 | \$3 Loss Protection* ⁷ | \$100 (owners) \$200 (renters) | \$50 |
| City of Norton | \$240 (In-City) \$360 (Out-of-City) | None | Water imp. Charge <2000 g = \$2.50 2001-4200= \$5 4201-10,000=\$7.50 10,001-27,000=\$10 >27,000=\$12.50 | \$100 | \$50 |

*⁷SEE NOTES PAGE 26

WISE COUNTY AND CITY OF NORTON SEWER RATES

**Fiscal Year
2023**

| LOCALITY | AMOUNT OF SEWAGE | IN-TOWN COST | OUT-OF-TOWN RATES |
|------------------------------|---|--|--|
| Town of Appalachia | | 145% of water bill ** Does not include water fees; does include \$5.00 Sewer maintenance Fee | 145% of water bill ** Does not include water fees; does include \$5.00 Sewer maintenance Fee |
| Town of Big Stone Gap | First 1,000 gallons Over 1,000 gallons | \$ 20.74 (minimum) \$ 6.22 per 1,000 gallons | \$ 35.29 (minimum) \$ 9.92 per 1,000 gallons |
| Town of Coeburn | | 130% of water bill | 150% of water bill |
| Town of St. Paul | | 110% of water bill | 110% of water bill |
| Town of Wise | | 125% of water bill | 125% of water bill |
| Wise County PSA | First 1,500 gallons Over 1,500 gallons | N/A | \$ 42.00 (minimum) \$ 14.00 per 1,000 gallons |
| City of Norton | | 175% of water bill ** Does not include fees | 200% of water bill ** Does not include fees |

WISE COUNTY AND CITY OF NORTON SEWER RATES

**Fiscal Year
2023**

| LOCALITY | NEW INSTALLATION FEE | NEW CONNECTION FEE | DEPOSIT | RECONNECTION FEE |
|------------------------------|--|-----------------------|-----------------------------------|---------------------|
| Town of Appalachia | \$1000 Residential \$1250 Commercial | \$0 | Included in water | \$0 |
| Town of Big Stone Gap | \$400 (In-Town) \$650 (Out-of-Town) | Included in water | Included in water | Included in water |
| Town of Coeburn | \$850 (In-Town) \$1000 (Out-of-Town) | None | Included in water | Included in water |
| Town of St. Paul | \$350 | None | Included in water | Included in water |
| Town of Wise | \$500 (In-Town) \$750 (Out-of-Town) | \$20 | Included in water | Included in water |
| Wise County PSA | 2" \$950 (Bold Camp) 4" \$1200 6" \$1350 | \$30 | \$100 (owners) \$200 (renters) | \$50 |
| City of Norton | \$175 (In-City) \$350 (Out-of-City) | None | Same as water | \$50 |

LENOWISCO PLANNING DISTRICT RESIDENTIAL GARBAGE COLLECTION RATES

Fiscal Year
2023

| LOCALITY | RESIDENTIAL GARBAGE COLLECTION |
|--------------------------------|-----------------------------------|
| Lee County | |
| Town of Jonesville | \$10.00 |
| Town of Pennington Gap | \$7.50 |
| Scott County | |
| Town of Gate City | \$10.00 |
| Wise County | |
| Town of Appalachia | \$12.00 |
| Town of Big Stone Gap | \$11.00 |
| Town of Coeburn | \$10.00 |
| Town of St. Paul* ⁸ | \$8.50 / \$10.50 |
| Town of Wise* ⁹ | \$12.00 |
| Wise County PSA | \$15.00 |
| City of Norton | \$12.00 |
| 2023 AVERAGE BILL | \$10.90 |
| <i>2022 AVERAGE BILL</i> | <i>\$10.90</i> |
| <i>2021 AVERAGE BILL</i> | <i>\$10.09</i> |
| <i>2020 AVERAGE BILL</i> | <i>\$10.09</i> |
| <i>2019 AVERAGE BILL</i> | <i>\$9.77</i> |

*^{8,9}SEE NOTES PAGE 26

NOTES

*¹In June 2021, the Wise County PSA assumed ownership and operation of utilities for the Town of Pound customers. To reflect this, Wise County PSA's rates were added to the in-town water and in-town sewer tables, which helps explain significant increases in the average in-town water and sewer bills.

*²Appalachia, Big Stone Gap, Jonesville, and Norton include additional fees in the calculated and ranked water and/or sewer rate charts.

*³Town of Appalachia water rates were updated to reflect a \$1 charge per month in fees (.50¢ fluoride fee + .50¢ VDH tax). These fees are not the result of rate increases; they were simply not calculated in prior iterations of this Survey.

*⁴Scott County PSA provides in-town water and sewer services for Clinchport, Duffield, Nickelsville and Weber City.

*⁵Scott County PSA provides out-of-town sewer services for Gate City. This will be reflected in the combined services rates.

*⁶Lee County PSA provides out-of-town sewer services for Jonesville, Dryden and Woodway. This will be reflected in the combined services rates.

*⁷Wise County PSA offers an optional "Loss Protection" product at a fee of \$3.00 for water and \$3.00 for sewer. The funds collected go to a 3rd party vendor for their service.

*⁸Town of St. Paul differentiates in-town (\$8.50) and out-of-town (\$10.50) residential garbage collection.

*⁹The Town of Wise has varying rates for residential garbage collection dependent on the number of pick-ups per week, ranging from \$12 month/1 pick-up per week to \$72 month/ 6 pick-ups per week.