



LENOWISCO

Planning District Commission

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Utility Rate Survey

Fiscal Year

2024

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Utility Rate Survey

Fiscal Year 2024

This is the LENOWISCO Planning District Commission's 37th annual Utility Rate Survey. It contains the water, sewer, and residential garbage collection rates within the LENOWISCO Planning District (Lee, Scott, and Wise Counties and the City of Norton). It is completed each year to help the public agencies providing these services to understand where they stand with respect to their neighbors within the District. Please note, as several providers have different rate structures for residential and "non-residential" (commercial and/or industrial) customers, only residential rates will be noted, calculated and compared.

Comparing Utility Systems

It is very difficult to compare the rates of one system with those of another. As the information contained in this survey reveals, different systems have straight rates, flat rates, regressive rates, and progressive rates--all in varying increments. As in previous editions of this report, we have tried to devise a consistent yardstick to compare rates by computing an "average monthly bill." The United States Department of Agriculture Rural Development uses 4,200 gallons per month as a consumption rate for the average residential connection. Several authorities and localities have suggested 3,000 is closer to the average monthly consumption of their customer base. Therefore, all "average" monthly bills in this report are based on that rate of consumption.

A Word of Caution

There are several factors of which the reader should be aware concerning the figures based herein. They are:

1. Municipalities with general taxation authority operate many of the systems. Some of these systems are not supported by water and/or sewer revenue alone but are subsidized by the municipality's general tax revenue. Rates for such systems may be artificially low because the numbers may not reflect the true cost of system operation. In contrast, public service authorities have no revenue raising capability except user fees and connection fees.

2. Several systems have belatedly started funding depreciation as a means of dealing with the uncertainties of future capital outlay needs. In almost all cases, this has resulted in a rate increase.
3. Some systems are older and therefore, their cost to construct was less. The debt loads on these systems are also lower because they were financed at lower interest rates. The newer systems cost more to construct or rehabilitate and, in some cases, were financed at higher rates.
4. Consumption rates are not uniform throughout the LENOWISCO District. Consumers often use less water where rates are higher, while systems with low rates have customers who use more than the national average. Again, 4,200 gallons per month was historically selected as the common water usage for the purposes of this survey. However, the study is a tool used by providers in adjusting budgets and rates, meaning comparisons of 3,000 gallons per month usage are more applicable and will be utilized.
5. There are great differences in system efficiency. Accountability rates (the percentage of water produced and accounted for through metered sales) vary widely. Low accountability drastically (and artificially) inflates such costs as chemicals, labor, and power, while high accountability helps keep costs at a minimum.
6. Some systems rely on other providers for treated water. They are often at the mercy of the wholesale provider when it comes to setting their own retail rates, since they have no direct control over their water source costs.

There are other reasons that make comparing one system to another difficult. The reader is cautioned to keep these factors in mind when the data is compared.

Wholesale Water Rates

A table of the District's Wholesale Water Rates is also included in the study. In the LENOWISCO Planning District, there are several water providers that produce and treat their own water. Other water producers only purchase treated water from a neighboring producer, while others may do both. Reasons for this situation include:

- The service area of the retail customer base under development is not contiguous to existing supply lines of the water producer.
- Water needs to be purchased from neighboring producers to supplement existing production or emergency outages.
- A producer may have determined that the water can be purchased from a neighboring producer at a cost cheaper than it can be treated.

For clarification, a “wholesale water rate” is the cost of production of treated water combined with delivery of said water to the point of sale (a master meter). This rate may include other related expenses, such as plant and equipment depreciation plus other costs the producer may deem appropriate. However, it does not include costs that are a result of providing water to the retail user, such as the cost to set and read meters, service line maintenance and tank maintenance except where the tank is the primary supplier of the wholesale water, or debt service and depreciation on the retail side.

Sewage Service

Sewage service is generally confined to municipalities, although each of the Lee, Scott and Wise County Public Service Authorities have multiple systems throughout their various communities and service areas that are the general exceptions. Wise County PSA’s systems in the applicable areas collect but treatment is done at the Coeburn-Norton–Wise (CNW) facility. Higher sewer rates, just like water rates, may reflect the cost associated with newer or recently upgraded systems.

Garbage Collection

Ten communities or authorities provide residential garbage collection. Although LENOWISCO did not attempt to determine frequency or type of collection, the information is provided, again, for comparison.

A Closing Word

The information included in this report was derived from the data available on the provider’s website or given by email, phone or fax. Please keep this in mind, as the information within is only as reliable as the information received.

For communities seeking financial assistance from Rural Development, the Virginia Department of Housing and Community Development’s Community Development Block Grant Program, the Virginia Department of Health’s Financial and Construction Assistance Program, or other grant/loan programs, user rates are a major factor in determining percentage of grant versus loan, or whether a project is fundable at all. Utility systems should be operated as efficiently as possible, and the rates should generate sufficient income to support them. Systems with unrealistically low rates should not expect any significant grant assistance from the aforementioned agencies and programs. The few remaining Federal programs for water and sewer financial assistance are geared toward helping communities who are trying to help themselves. This is particularly important for those localities facing mandated sewage system renovations.

**LENOWISCO Planning District Commission
Overview of Utility Rate Changes
FY 2020 – FY 2024**

**(Based on District-Wide Average Monthly Rate at 3,000 Gallons
Usage per Month)**

Service	FY20	FY21	FY22	FY23	FY24
In-Town Water	\$30.75	\$31.59	\$32.68	\$35.14	\$36.99
		+2.7%	+3.5%	+7.5%	+5.3%
Out-of-Town Water	\$41.30	\$42.69	\$43.78	\$45.42	\$47.45
		+3.4%	+2.6%	+3.7%	+4.5%
In-Town Sewer	\$35.74	\$36.81	\$37.70	\$41.42	\$42.81
		+3.0%	+2.4%	+9.9%	+3.4%
Out-of-Town Sewer	\$52.31	\$54.21	\$55.70	\$58.90	\$61.45
		+3.6%	2.7%	+5.7%	+4.3%
Residential Garbage	\$10.09	\$10.09	\$10.90	\$10.90	\$11.25
		0.0%	+8.0%	0.0%	+3.2%

For the purposes of this report, the historic rate change chart has also changed to be based on 3,000-gallon usage data.

LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN WATER BILL

Fiscal Year
2024

(Based on 3,000 Gallons Usage per Month)

Rank	Provider	Average System Bill
1	St. Paul	\$26.55
2	Pennington Gap	\$27.18
3	Jonesville* ²	\$31.97
4	Norton* ²	\$32.25
5	Wise	\$33.24
6	Coeburn	\$36.23
7	Dungannon	\$36.90
8	Big Stone Gap* ²	\$37.27
9	Gate City	\$42.50
10	Scott County PSA* ⁴	\$42.50
11	Appalachia* ^{2*3}	\$42.80
12	Wise County PSA* ¹	\$54.50
	2024 AVERAGE BILL	\$36.99
	2023 AVERAGE BILL	\$35.14
	2022 AVERAGE BILL	\$32.68
	2021 AVERAGE BILL	\$31.59
	2020 AVERAGE BILL	\$30.75

*1,2,3,4 SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN WATER BILL

**Fiscal Year
2024**

(Based on **3,000** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Pennington Gap	\$31.82
2	Dryden ^{*6}	\$37.75
3	Dungannon	\$41.02
4	Scott County PSA	\$42.50
5	Woodway ^{*6}	\$45.18
6	St. Paul	\$47.18
7	Gate City	\$47.50
8	Wise	\$48.32
9	Norton ^{*2}	\$49.45
10	Jonesville ^{*2*6}	\$49.72
11	Lee County PSA	\$52.09
12	Coeburn	\$54.12
13	Wise County PSA	\$54.50
14	Appalachia ^{*2*3}	\$55.29
15	Big Stone Gap ^{*2}	\$55.38
	2024 AVERAGE BILL	\$47.45
	2023 AVERAGE BILL	\$45.42
	2022 AVERAGE BILL	\$43.78
	2021 AVERAGE BILL	\$42.69
	2020 AVERAGE BILL	\$41.30

^{*2,3,6} SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE IN-TOWN SEWER BILL

**Fiscal Year
2024**

(Based on **3,000** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	St. Paul	\$31.86
2	Big Stone Gap* ²	\$34.18
3	Pennington Gap	\$35.77
4	Dungannon	\$36.90
5	Gate City	\$38.25
6	Jonesville* ²	\$38.31
7	Wise	\$41.55
8	Appalachia * ²	\$46.76
9	Coeburn	\$47.10
10	Scott County PSA* ⁴	\$47.59
11	Norton* ²	\$47.69
12	Wise County PSA* ¹	\$67.75
	2024 AVERAGE BILL	\$42.81
	<i>2023 AVERAGE BILL</i>	<i>\$41.42</i>
	<i>2022 AVERAGE BILL</i>	<i>\$37.70</i>
	<i>2021 AVERAGE BILL</i>	<i>\$36.81</i>
	<i>2020 AVERAGE BILL</i>	<i>\$35.74</i>

*1,2,4 SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE OUT-OF-TOWN SEWER BILL

Fiscal Year
2024

(Based on **3,000** Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Dungannon	\$41.02
2	Scott County PSA ^{*5}	\$47.59
3	Pennington Gap	\$55.28
4	Lee County PSA ^{*6}	\$55.55
5	St. Paul	\$56.61
6	Big Stone Gap ^{*2}	\$56.79
7	Wise	\$60.40
8	Appalachia ^{*2}	\$64.87
9	Wise County PSA	\$67.75
10	Coeburn	\$81.18
11	Norton ^{*2}	\$88.90
	2024 AVERAGE BILL	\$61.45
	2023 AVERAGE BILL	\$58.90
	2022 AVERAGE BILL	\$55.70
	2021 AVERAGE BILL	\$54.21
	2020 AVERAGE BILL	\$52.31

*2,5,6 SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE COMBINED IN-TOWN WATER AND SEWER BILL

Fiscal Year
2024

(Based on 3,000 Gallons Usage per Month)

Rank	Provider	Average System Bill
1	St. Paul	\$58.41
2	Pennington Gap	\$62.95
3	Jonesville ^{*2*6}	\$70.28
4	Big Stone Gap ^{*2}	\$71.45
5	Dungannon	\$73.80
6	Wise	\$74.79
7	Norton ^{*2}	\$79.94
8	Gate City	\$80.75
9	Coeburn	\$83.33
10	Appalachia ^{*2*3}	\$89.56
11	Scott County PSA ^{*4}	\$90.09
12	Wise County PSA ^{*1}	\$122.25
	2024 AVERAGE BILL	\$79.80
	2023 AVERAGE BILL	\$74.57
	2022 AVERAGE BILL	\$71.83
	2021 AVERAGE BILL	\$69.51
	2020 AVERAGE BILL	\$67.46

*1,2,3,4,6 SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT AVERAGE COMBINED OUT-OF-TOWN WATER AND SEWER BILL

Fiscal Year
2024

(Based on 3,000 Gallons Usage per Month)

Rank	Provider	Average System Bill
1	Dungannon	\$82.04
2	Pennington Gap	\$87.09
3	Scott County PSA	\$90.09
4	Dryden ^{*6}	\$93.30
5	Gate City ^{*5}	\$95.09
6	Woodway ^{*6}	\$100.73
7	St. Paul	\$103.79
8	Jonesville ^{*2*6}	\$105.27
9	Lee County PSA	\$107.64
10	Wise	\$108.72
11	Big Stone Gap ^{*2}	\$112.17
12	Appalachia ^{*2*3}	\$120.16
13	Wise County PSA	\$122.25
14	Coeburn	\$135.30
15	Norton ^{*2}	\$138.35
	2024 AVERAGE BILL	\$106.80
	<i>2023 AVERAGE BILL</i>	<i>\$102.37</i>
	<i>2022 AVERAGE BILL</i>	<i>\$98.12</i>
	<i>2021 AVERAGE BILL</i>	<i>\$95.67</i>
	<i>2020 AVERAGE BILL</i>	<i>\$92.52</i>

*2,3,5,6 SEE NOTES PAGE 26

LENOWISCO PLANNING DISTRICT WHOLESALE WATER RATES Fiscal Year 2024

PROVIDER		RECIPIENT	PRICE PER 1000 GALLONS
Town of Gate City	To	Scott County PSA	\$3.41
Scott County PSA	To	Town of Gate City	\$3.41
Scott County PSA	To	Lee County PSA	\$2.80
Bloomingtondale Utility Dt.	To	Scott County PSA	\$5.95
Bloomingtondale Utility Dt.	To	Scott County PSA-Boozy Creek	\$5.95
Washington County SA	To	Scott County PSA	\$6.79
Scott County PSA	To	Washington County SA	\$6.79
Russell County PSA	To	Scott County PSA	\$2.50
Town of Appalachia	To	Lee County PSA	\$443 / \$3.50**
Town of Big Stone Gap	To	Lee County PSA	\$3.50
Town of Jonesville	To	Lee County PSA	\$2.25
Woodway Water Authority	To	Lee County PSA – Stickleyville	\$3.25
Town of Pennington Gap	To	Lee County PSA – Big Hill	\$1,035 / \$1.56**
Town of Pennington Gap	To	Lee County PSA Smyth and Miller’s Chapel	\$5,001 / \$2.20**
Town of Pennington Gap	To	Lee County PSA – St. Charles	\$7,505 / \$1.17**
Town of Big Stone Gap	To	City of Norton	\$3.50
Town of Jonesville	To	Woodway Water Authority	\$3.28
Town of Pennington Gap	To	Dryden Water Authority	\$6,732 / \$0.99**
Town of Pennington Gap	To	Woodway Water Authority	\$18,925.00 / \$1.39**
City of Norton	To	Town of Wise	\$3.50
City of Norton	To	Wise County PSA	\$3.50
Town of Wise	To	Wise County PSA	\$5.00
Wise County PSA	To	City of Norton	\$3.50
Wise County PSA	To	Town of Coeburn	\$3.50
Town of St. Paul	To	Russell County WSA-Castlewood	\$4.95
Town of St. Paul	To	Russell County WSA-Dante	\$4.95
Town of Coeburn	To	Wise County PSA	\$3.50

These rates reflect an initial charge for the first 1,000 gallons and a per 1,000 rate for usage over 1,000 gallons

LEE COUNTY WATER RATES

**Fiscal Year
2024**

LOCALITY	AMOUNT OF WATER	IN-TOWN COST		OUT-OF-TOWN COST	
Town of Jonesville	First 1,500 gallons	\$ 13.91	(minimum)+fees	\$ 24.35	(minimum)+fees
	Over 1,500 gallons	\$ 9.04	per 1,000 gallons	\$ 13.91	1,000 gallons
Town of Pennington Gap	First 1,500 gallons	\$ 15.87	(minimum)	\$ 18.51	(minimum)
	Over 1,500 gallons	\$ 7.54	per 1,000 gallons	\$ 8.87	per 1,000 gallons
Dryden Water Authority	First 1,500 gallons		N/A	\$ 22.00	(minimum)
	Over 1,500 gallons			\$ 10.50	per 1,000 gallons
Woodway Water Authority	First 1,000 gallons		N/A	\$ 29.70	(minimum)
	Over 1,000 gallons			\$ 7.74	per 1,000 gallons
Lee County PSA	RESIDENTIAL				
	First 2,000 gallons		N/A	\$ 42.95	(minimum)
	Over 2,000 gallons			\$ 9.14	per 1,000 gallons

Lee County Public Service Authority provides sewer/wastewater services for Dryden and Woodway water customers. Therefore, for overall comparison charts, Dryden and Woodway's "Combined Out-of-Town" estimate will be the same as their "Combined In-Town" estimate respectively. LCPSA also has a separate rate structure for Non-Residential/Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at www.leecopsa.org.

LEE COUNTY WATER RATES

Fiscal Year
2024

LOCALITY	NEW TAP FEE	NEW CONNECTION FEE	ADDITIONAL FEES	DEPOSIT	RECONNECTION FEE
Town of Jonesville	\$1,300	None	\$3.00 tank maintenance fee; \$1.50 fire fee	\$150	\$100
Town of Pennington Gap	\$500 (In-Town) \$1,000 (Out-of-Town)	\$62.50 (In-Town) \$125 (Out-of-Town)	Tap fees may also be calculated to include the cost of materials, road bores and other related outside costs.	\$150 (Water), \$175 (Water and Sewer)	\$125
Dryden Water Authority	\$650	None	None	\$100	\$50
Woodway Water Authority	¾" \$1,500	\$50	\$10 late fee if not paid by the 10 th , \$250 tampering fee	\$100	\$100
Lee County PSA	Starting at \$850	\$100	\$75 tampering fee	\$100	\$50

LEE COUNTY SEWER RATES

**Fiscal Year
2024**

LOCALITY	AMOUNT OF SEWAGE	IN-TOWN COST	OUT-OF-TOWN COST
Town of Jonesville	87% of water bill + \$10.50 flat rate		N/A
Town of Pennington Gap	First 1,500 gallons	\$ 25.28 (minimum)	\$ 42.69 (minimum)
	Over 1,500 gallons	\$ 6.99 per 1000 gallons	\$ 8.39 per 1000 gallons
Lee County PSA	RESIDENTIAL		
	First 2,000 gallons	N/A	\$ 43.72 (minimum)
	Over 2,000 gallons		\$ 11.83 per 1,000 gallons

Lee County Public Service Authority provides sewer/wastewater services for Dryden and Woodway water customers. Therefore, for overall comparison charts, Dryden and Woodway’s “Combined Out-of-Town” estimate will be the same as their “Combined In-Town” estimate respectively. LCPSA also has a separate rate structure for Non-Residential/Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at www.leecopsa.org.

LEE COUNTY SEWER RATES

Fiscal Year
2024

LOCALITY	NEW INSTALLATION FEE	NEW CONNECTION FEE	DEPOSIT	RECONNECTION FEE
Town of Jonesville	\$500 (In-Town)	None	Included in water	None
Town of Pennington Gap	\$500 (In-Town), \$1,000 (Out-of-Town)	\$62.50 (In-Town) \$125 (Out-of-Town)	Included in Water	\$125
Lee County PSA	Starting at \$500	\$100	\$100	\$50

SCOTT COUNTY WATER RATES

**Fiscal Year
2024**

LOCALITY	AMOUNT OF WATER	IN-TOWN COST		OUT-OF-TOWN COST	
Town of Dungannon	First 2,000 gallons	\$ 30.90	(minimum)	\$ 35.02	(minimum)
	Over 2,000 gallons	\$ 6.00	per 1,000 gallons	\$ 6.00	per 1,000 gallons
Town of Gate City	RESIDENTIAL				
	First 2,000 gallons	\$ 33.75	(minimum)	\$ 38.75	(minimum)
	Over 2,000 gallons	\$ 8.75	per 1,000 gallons	\$ 8.75	per 1,000 gallons
Scott County PSA (includes Clinchport, Duffield, Nickelsville, & Weber City)	RESIDENTIAL				
	First 2,000 gallons	\$ 31.56	(minimum)	\$ 31.56	(minimum)
	Over 2,000 gallons	\$ 10.94	per 1,000 gallons	\$ 10.94	per 1,000 gallons

The Town of Gate City has a separate rate structure for Non-Residential/Commercial/Industrial customers, based on location, size meter and usage. For further information, please visit their website at www.mygatecity.com.

The Scott County Public Service Authority has a separate rate structure for Non-Residential/Commercial/Industrial customers, based on location, size meter and usage. For further information, please visit their website at <http://www.scottcountypsa.com>. The Town of Nickelsville merged with the SCPSA in 2019 and share the same rates/fee structure.

SCOTT COUNTY WATER RATES

Fiscal Year
2024

LOCALITY	NEW TAP FEE	NEW CONNECTION FEE	ADDITIONAL FEES	DEPOSIT	RECONNECTION FEE
Town of Dungannon	\$750	None	Monthly Fee \$75 for meters larger than ¾ inch	\$175 (Water only \$125)	\$50
Town of Gate City	\$650	\$50 (Water meter fee)	None	\$150 (Water, Sewage, and Garbage)	\$50
Scott County PSA (includes Clinchport, Duffield, Nickelsville, & Weber City)	Residential (5/8 X ¾ meter): No Charge during project planning \$750 after project is funded \$1,500 after project is constructed	None	Administrative Fee \$50 (Owners only at time of deposit)	\$50 Water (Owners) \$150 Water & Sewer (Owners) \$150 Any Service (Renters)	\$50

SCOTT COUNTY SEWER RATES

**Fiscal Year
2024**

LOCALITY	AMOUNT OF SEWAGE	IN-TOWN COST		OUT-OF-TOWN COST	
Town of Dungannon	First 2,000 gallons	\$ 30.90	(minimum)	\$ 35.02	(minimum)
	Over 2,000 gallons	\$ 6.00	per 1,000 gallons	\$ 6.00	per 1,000 gallons
Town of Gate City	RESIDENTIAL				N/A
	First 2,000 gallons	\$ 28.85	(minimum)		
	Over 2,000 gallons	\$ 9.40	per 1,000 gallons		
Scott County PSA (includes Clinchport, Duffield, Nickelsville, & Weber City)	RESIDENTIAL				
	First 2,000 gallons	\$ 33.18	(minimum)	\$ 33.18	(minimum)
	Over 2,000 gallons	\$ 14.41	per 1,000 gallons	\$ 14.41	per 1,000 gallons

The Town of Gate City has a separate rate structure for Non-Residential/ Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at www.mygatecity.com.

The Scott County Public Service Authority has a separate rate structure for Non-Residential/Commercial/ Industrial customers, based on location, size meter and usage. For further information, please visit their website at <https://scottcountypsa.com>.

SCOTT COUNTY SEWER RATES

**Fiscal Year
2024**

LOCALITY	NEW INSTALLATION FEE	NEW CONNECTION FEE	DEPOSIT	RECONNECTION FEE
Town of Dungannon	\$750	None	Included in water	Included in water
Town of Gate City	\$900	None	Included in water	Included in water
Scott County PSA (includes Clinchport, Duffield, Nickelsville, & Weber City)	No Charge during project planning \$1,000 after project is funded \$2,000 after project is constructed	None	\$100 Water & Sewer (Owner) \$150 (Renter)	\$50

WISE COUNTY AND CITY OF NORTON WATER RATES

**Fiscal Year
2024**

LOCALITY	AMOUNT OF WATER	IN-TOWN COST		OUT-OF-TOWN COST	
Town of Appalachia	First 1,000 gallons	\$ 15.80	(minimum) +fees	\$ 21.35	(minimum)+fees
	Over 1,000 gallons	\$ 6.50	per 1,000 gallons	\$ 9.97	per 1,000 gallons
Town of Big Stone Gap	First 1,500 gallons	\$ 19.79	(minimum)+fees	\$ 31.89	(minimum)+fees
	Over 1,000 gallons	\$ 6.65	per 1,000 gallons	\$ 10.66	per 1,000 gallons
Town of Coeburn	First 2,000 gallons	\$ 27.86	(minimum)	\$ 41.14	(minimum)
	Over 2,000 gallons	\$ 8.37	per 1,000 gallons	\$ 12.98	per 1,000 gallons
Town of St. Paul	First 1,500 gallons	\$ 15.00	(minimum)	\$ 27.75	(minimum)
	Over 1,500 gallons	\$ 7.70	per 1,000 gallons	\$ 12.95	per 1,000 gallons
Town of Wise	First 1,000 gallons	\$ 18.46	(minimum)	\$ 26.84	(minimum)
	Over 1,000 gallons	\$ 7.39	per 1,000 gallons	\$ 10.74	per 1,000 gallons
Wise County PSA (includes Pound)	First 1,500 gallons	\$ 35.00	(minimum)	\$ 35.00	(minimum)
	Over 1,500 gallons	\$ 13.00	per 1,000 gallons	\$ 13.00	per 1,000 gallons
City of Norton	First 2,000 gallons	\$ 20.10	(minimum) +fees	\$ 30.15	(minimum) +fees
	Over 2,000 gallons	\$ 7.15	1,000 gallons	\$ 14.30	per 1,000 gallons

WISE COUNTY AND CITY OF NORTON WATER RATES

Fiscal Year 2024

LOCALITY	NEW TAP FEE	NEW CONNECTION FEE	ADDITIONAL FEES	DEPOSIT	RECONNECTION FEE
Town of Appalachia	\$1000 Residential \$1250 Commercial	None	\$6 Water Line Maint. (per month) \$7 Tank Maint. (per month) .50¢ Flouride (per month) .50¢ VDH Tax (per month) *3	\$100	\$75
Town of Big Stone Gap	\$550 (In-Town) \$800 (Out-of-Town)	\$20	\$7.50 Improvement Fee	\$100	\$40
Town of Coeburn	\$850 (In-Town) \$1000 (Out-of-Town)	None	\$2 Water Tank Maintenance \$150 Meter Tampering \$300 for Meter Replacement due to Tampering Damage	\$125 (In-town) \$150.00 (Out-of-Town)	\$60
Town of St. Paul	\$750 ¾" \$1,000 1" \$3,500 1 ½" \$3,800 2"	None	None	\$100 (renters)	\$50
Town of Wise	\$500 (In-Town) \$750 (Out-of-Town)	\$20	\$3.50 Annual Waterworks Operation Fee	\$20 (owners) \$120 (renters)	\$50
Wise County PSA (includes Pound)	¾" \$1200 1" \$1400 1 ½" \$3500 2" \$4500 3"+ Contractor Pricing	\$30	\$3 Loss Protection*7	\$100 (owners) \$200 (renters)	\$50
City of Norton	\$240 (In-City) \$360 (Out-of-City)	None	Water imp. Charge <2000 g = \$2.50 2001-4200 g = \$5 4201-10,000 g = \$7.50 10,001-27,000 g = \$10 >27,000 g = \$12.50	\$100	\$50

*7SEE NOTES PAGE 26

WISE COUNTY AND CITY OF NORTON SEWER RATES

**Fiscal Year
2024**

LOCALITY	AMOUNT OF SEWAGE	IN-TOWN COST	OUT-OF-TOWN RATES
Town of Appalachia		145% of water bill ** Does not include water fees; does include \$5.00 Sewer maintenance Fee	145% of water bill ** Does not include water fees; does include \$5.00 Sewer maintenance Fee
Town of Big Stone Gap	First 1,000 gallons Over 1,000 gallons	\$ 21.36 (minimum) \$ 6.41 per 1,000 gallons	\$ 36.35 (minimum) \$ 10.22 per 1,000 gallons
Town of Coeburn		130% of water bill	150% of water bill
Town of St. Paul		120% of water bill	120% of water bill
Town of Wise		125% of water bill	125% of water bill
Wise County PSA (includes Pound)	First 1,500 gallons Over 1,500 gallons	\$ 46.00 (minimum) \$ 14.50 per 1,000 gallons	\$ 46.00 (minimum) \$ 14.50 per 1,000 gallons
City of Norton		175% of water bill ** Does not include fees	200% of water bill ** Does not include fees

WISE COUNTY AND CITY OF NORTON SEWER RATES

**Fiscal Year
2024**

LOCALITY	NEW INSTALLATION FEE	NEW CONNECTION FEE	DEPOSIT	RECONNECTION FEE
Town of Appalachia	\$1000 Residential \$1250 Commercial	\$0	Included in water	\$0
Town of Big Stone Gap	\$400 (In-Town) \$650 (Out-of-Town)	Included in water	Included in water	Included in water
Town of Coeburn	\$850 (In-Town) \$1000 (Out-of-Town)	None	Included in water	Included in water
Town of St. Paul	\$350	None	Included in water	Included in water
Town of Wise	\$500 (In-Town) \$750 (Out-of-Town)	\$20	Included in water	Included in water
Wise County PSA (includes Pound)	2" \$950 (Bold Camp) 4" \$1200 6" \$1350	\$30	\$100 (owners) \$200 (renters)	\$50
City of Norton	\$175 (In-City) \$350 (Out-of-City)	None	Same as water	\$50

LENOWISCO PLANNING DISTRICT RESIDENTIAL GARBAGE COLLECTION RATES

Fiscal Year
2024

LOCALITY	RESIDENTIAL GARBAGE COLLECTION
Lee County	
Town of Jonesville	\$10.00
Town of Pennington Gap	\$9.00
Scott County	
Town of Gate City	\$10.00
Wise County	
Town of Appalachia	\$12.00
Town of Big Stone Gap	\$11.00
Town of Coeburn	\$12.00
Town of St. Paul ^{*8}	\$8.50 / \$10.50
Town of Wise ^{*9}	\$12.00
Wise County PSA	\$15.00
City of Norton	\$12.00
2024 AVERAGE BILL	\$11.25
<i>2023 AVERAGE BILL</i>	<i>\$10.90</i>
<i>2022 AVERAGE BILL</i>	<i>\$10.90</i>
<i>2021 AVERAGE BILL</i>	<i>\$10.09</i>
<i>2020 AVERAGE BILL</i>	<i>\$10.09</i>

*8,⁹SEE NOTES PAGE 26

NOTES

*¹Wise County PSA provides in-town water and sewer services for the Town of Pound.

*²Appalachia, Big Stone Gap, Jonesville, and Norton include additional fees in the calculated and ranked water and/or sewer rate charts.

*³Town of Appalachia water rates reflect an additional \$1 charge per month in fees (.50¢ fluoride fee + .50¢ VDH tax).

*⁴Scott County PSA provides in-town water and sewer services for Clinchport, Duffield, Nickelsville and Weber City.

*⁵Scott County PSA provides out-of-town sewer services for Gate City. This will be reflected in the combined services rates.

*⁶Lee County PSA provides out-of-town sewer services for Jonesville, Dryden and Woodway. This will be reflected in the combined services rates.

*⁷Wise County PSA offers an optional “Loss Protection” product at a fee of \$3.00 for water and \$3.00 for sewer. The funds collected go to a 3rd party vendor for their service.

*⁸Town of St. Paul differentiates in-town (\$8.50) and out-of-town (\$10.50) residential garbage collection.

*⁹The Town of Wise has varying rates for residential garbage collection dependent on the number of pick-ups per week, ranging from \$12 month/1 pick-up per week to \$72 month/6 pick-ups per week.